Bounce Coach

FOR FRONTLINE STAFF

Bounce Job Coach Certification

PROGRAM JOURNEY MAP

bounce global

Welcome to Bounce Job Coach: **Getting Started**

Getting to your Course Onboarding Call (Required)

2 Weeks before Course Start

You will receive a welcome email 2 weeks before the course start day with a link and a coupon code to gain access to the course.

Follow the instructions to register for the course and set up your account.

Before Onboarding Call

Our engagement team will send you an email to join a Day 1 Onboarding call.

Accept the calendar invite and get prepared with any questions you may have.

This interactive session will explain the course content, how to navigate the learning system and place you into a fortnightly Teams meeting.

Day 1 Onboarding Call

Log into the Onboarding Call Teams link and find out more about the course requirements, timeframes and learning assessments.

Accept the invitations to the required Module Teams meetings - they will automatically be added to your calendar after you accept.

And don't forget to ask lots of questions!

Course Start

Once your course start date opens, log into your Bounce Global account using the **login** button in the top right of the homepage on the website:

https://bounceglobal.net/

Navigate to the **"My Programs"** page by clicking on your profile picture in the top right.

Select the 'Job Coach Certification' course and start the course..

Still have questions? Email us at support@bouncegloal.net

Bounce Job Coach Certification: **How it works**

Bounce Job Coach certification runs over 10 weeks and you have two weeks to complete each module. A Teams meeting is held at the end of each module. Modules 2, 3 and 4 can only be accessed **after** completion of the previous module key learnings, and the corresponding Teams meeting has been held.

PREREQUISITS

FORTNIGHT 1	FORTNIGHT 2	FORTNIGHT 3	FORTNIGHT 4	FORTNIGHT 5
Module 1 CLEAR STATE 2 weeks	**Module 2 CURIOSITY & EXPLORATION 2 weeks**	**Module 3 CONNECTION & TRUST 2 weeks**	**Module 4 CHANGE & INFLUENCE 2 weeks**	**FINAL WRITTEN ASSESSMENT**
Online Lessons	**Online Lessons**	**Online Lessons**	**Online Lessons**	***OPTIONAL 1:1 Assessment**
Key Learnings	**Key Learnings**	**Key Learnings**	**Key Learnings**	**Post Course Survey**
Teams meeting 1 hour	**Teams meeting 1 hour**	**Teams meeting 1 hour**	**Teams meeting 1 hour**	**Certificate & Badge**

Opt-in: 1:1 Catch-up sessions offered on an as-needs basis with Bounce Coach, Chris Young

E: chris@bounceglobal.net P: 0400 610 808

Bounce Job Coach Certification: **Key Information**

Making the journey easier for you

Starting the Course

The course will have a nominated start date which will be sent to you in an email.

You **cannot** access the course until the nominated start date.

Once you've received notification that the course is open, you can log in to www.bounceglobal.net and start the introduction and Module 1.

You must watch all the videos, complete the short assessments and submit your key learnings for each module.

Once the Module Teams meeting has been held, you'll receive a notification that you can move on to the next module.

Each module takes **approximately 2hrs** to complete (video & assessment).

Moving Between Modules

To ensure we pace your learning and development, we only unlock each module when two indicators have been met:

1. Submit Key Learnings
2. Teams meeting is held.

You'll need to submit your key learnings at the end of each module to your Bounce Coach for review and attend the scheduled Teams meeting (or watch the recording if you cannot attend the live session).

Once you have completed both steps, you will be granted access to the next module. You cannot skip ahead or complete the course earlier than the scheduled time frame. Teams meetings are recorded but only available for two weeks post-session to view.

Final Assessment

The final assessment is a written questionnaire to review the skills you have learnt and assist you in putting them into practice.

You may also complete a 1:1 roleplay with a Bounce Coach for additional support.

You have up to 4 weeks from the last Module 4 Teams meeting and submission of the key learnings to complete your final assessment.

You will not receive your certificate and digital badge if you do not complete the final assessment.

Once you've completed your final assessments, **you must log back in to complete the course and download your certificate and badge.**

Content Overview: **What is included?**

Module	Coaching Milestone	Coaching Excerises	Zoom Call
Module 1 Clear State	Understand the role of a Job Coach, and how to support your clients, by ensuring you are not the barrier to your clients progress.	• 5 Frames of Coaching • Perceptions & Projections • Beliefs • Filters	Q&A opportunity held at the end of the 1st fortnight and covers all content from Module 1.
Module 2 Curiosity & Exploration	Understand the science behind behaviour change and how to apply coaching skills with your clients.	• System 1 & 2 • Nudges • Theories Behind of Change • Growth & Fixed Mindset • Putting it all together	Q&A opportunity held at the end of the 2nd fortnight and covers all content from Module 2.
Module 3 Connection & Trust	Understand your clients model of the world and build connection and trust with rapport.	• Model of the World • Language of Influence • Rapport • Anchors • The PEARLS System	Q&A opportunity held at the end of the 3rd fortnight and covers all content from Module 3.
Module 4 Change & Influence	Putting it all together - understand all the tools you have learnt about to help your clients make meaningful and sustainable change.	• Strengths spotting • Values elicitation • The Change Process • PREVAILS • Goals into ACTION	Q&A opportunity held at the end of the 4th fortnight and covers all content from Module 4 and essential information about the final assessment.